

# **PUBLIC GRIEVANCES COMMISSION**

(Govt. of National Capital Territory of Delhi)

## **APPELLATE AUTHORITY**

[Under Section 7, Delhi Right to Information Act, 2001]

**Appeal No. 827/2018/PGC/DRTI/ East DMC dated 25.3.2019**

**Date of Hearing :** 28.6.2019

**Appellant :** Sh. Manoj Kumar

**Competent Authority :** Dy. Commissioner, Shahdara South Zone  
East DMC

**Application under DRTI :** 20.2.2019

### **1 Background :**

The appellant vide DRTI application dated 20.2.2019 has sought information on total 06 points. Aggrieved by the information provided by the department, he filed this appeal.

### **2 Proceedings**

The appellant is present. Sh. Garun Gautam, LDC, Office of the Dy. Commissioner, Shahdara South Zone, East DMC is present on behalf of the department. The departmental representative informed that point-wise information has already been provided to the appellant vide letter dt. 11.3.2019. A copy of the same is available in the appeal file. In the hearing today, he submitted a list showing day wise/ward wise weekly bazaar, though this is a unsigned single sheet of paper.

Perusal of the replies submitted reveals that the department has provided satisfactory information in respect of query nos. 1 to 5.

In response to query no. 06 it has been informed that the information is to be provided by the DHO Shahdara South Zone .

### **3 Decision**

The papers submitted in the hearing today has no covering letter nor has it been signed by any officer. This is not a proper way of providing information. The same is brought to the knowledge of the Competent Authority, viz. Dy. Commissioner, Shahdara South Zone, EDMC with the advise to sensitise the staff dealing with DRTI matters to ensure that proper reply is submitted in the Commission in future. Moreover, it is the duty of the Competent Authority to collect the information from all the departments/branches under his/her jurisdiction and provide a consolidated reply to the appellant, with a copy marked to this Commission. Simply forwarding an application to the DHO or any other branch does not serve the purpose. It is advised that a Nodal Officer is appointed to handle all matters relating to the Public

Grievances Commission, who shall ensure that timely and appropriate replies are furnished in the Commission in appeal cases as well as grievance matters.

In view of above the Dy. Commissioner, Shahdra South Zone EDMC is directed to provide a revised reply in respect of query no. 06 within 10 days of receipt of this order. The revised reply shall be sent directly to the appellant under the signature/stamp of the Competent Authority with a copy marked to this Commission for information.

With the above direction, the present appeal case is ordered to be disposed of in the Commission.

**(ASHOK KUMAR)**

Chairman,

Public Grievances Commission

Copy to:-

- 1 Ms. Bhanu Prabha, Dy. Commissioner, Shahdra South Zone, East DMC, Zonal Office Building, Karkardooma Shahdara, Delhi-110 032  
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- 2 Sh. Manoj Kumar